







































Manager SE Setup and Orientation Checklist

SE video clips available – Press F1 key  or use [Training Videos](#) [How do I...](#) for alphabetized list.

Manager SE Installation	Reference	Done
1. System requirements / PCs verified prior to install appt.?	Knowledgebase + SEnsor tool	
2. Customer contacts vendor - Electronic Payment Processing	1 st Mile or OpenEdge	
3. O'Reilly's First Call catalog? <i>[button already visible]</i> 	Vendor Setup - Enter Credentials	
4. Enable additional catalog buttons? <i>[per customer request]</i> 	Config: Toggle Catalog + Creds	
5. Confirmed local database backup? <i>[USB drive on host PC]</i> 	Test on Host; MSEC is automatic	
> LEARN – (demo program practice)		
6. Toggle Demo Mode <i>(confirm user can switch back to live)</i> 	Page 2	
7. How to Enter Customers + Vehicles    	Pages 3-5	
8. Create EST > RO > INV Workflow + WIP     	Pages 6-21	
9. How to Enter Vehicle Recommendations 	Pages 22-24	
10. How to Enter Revisions + Sell (Transfer) onto Order  	Pages 25-31	
<i>Users are encouraged to continue with the Self Instruction section to learn additional program concepts</i>		
> SETUP – (live program)		
11. Create a User <i>(Profile - stores user preferences)</i> 	Page 1	
12. Shop Data Setup / Default Settings  	Pages 2-3	
13. Shop Supplies / Hazmat / Disclaimers   	Pages 4-6	
14. Labor Rates / Price Levels / Tax Rates   	Pages 7-8	
15. Income / Payment Types / Std. Accounts / Classes   	Pages 9-10	
16. Markup / Markup Matrix / Markup Concepts  	Pages 10-13	
17. Scheduler Setup <i>(Shop Hours, Defaults)</i>   	Pages 14-18	
18. Technician Setup <i>(Availability, Pay, Details)</i> 	Pages 19	
19. Reports / Printers + Email Template Editor  	Pages 20-23	
20. Screen View <i>(options + preferences)</i> 	Pages 24-25	
<i>Users are encouraged to continue with the Self Instruction section to learn additional program concepts</i>		
<i>We strongly suggest that users review the suggestions on the live checklist prior to starting live invoice writing operations. Completing these items will serve to enhance the new software startup experience.</i>		



Forum

3. > MANAGER SE - BY PROGRAM AREA

SE Shop Management Software by topics

Subforums: [NEW: Time Manager](#), [Scheduler](#), [Database + Settings](#), [Reports + Printing](#), [Parts + Ordering](#), [Technical Issues](#), [Tips + Ideas](#), [Enhancement Requests](#)

Managerforum.net - interact with SE users like yourself to get answers to your questions and tips on how to use SE to full advantage. "one of the best tools in your toolbox." Access from anywhere with a browser + internet connection.

A **MITCHELL 1** REPRESENTATIVE HAS SUCCESSFULLY SETUP SOFTWARE AND COMPLETED BASIC ORIENTATION CHECKLIST FOR:

NAME OF BUSINESS

ACCOUNT #

PRINT END USER/ OWNER NAME

DATE

SIGNATURE END USER/OWNER

MITCHELL 1 REP

SPECIAL NOTES: